

# INFOBulletin

WaterlooWellington  
D I A B E T E S

To: Referral Sources

Published By: Waterloo Wellington Diabetes

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**Re: Updates from Diabetes Central Intake**

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The Central Intake process for diabetes referrals in the Waterloo Wellington region has been very successful to date.

**Central Intake has processed over 20,000 referrals to diabetes education programs and more than 2,300 referrals to specialists including Endocrinologists, Ophthalmologists and Nephrologists/HTN Clinics.** This includes forwarding many referrals outside of our region and province as well.

## What's New

1. The Waterloo Wellington Diabetes referral form has been updated to include: High Risk for DM, High Risk for GDM, Sick Day Management, CGMS (Continuous Glucose Monitoring), Foot Care Treatment and GLP-1 start with a line to write the specific order. Please see the attached new referral form. You can discard your old referral forms and start using the new form today.
2. We have a new direct phone line for local calls (**519-947-1000**) and a toll free long-distance phone line (**1-844-204-9088**) if you need to contact Central Intake. These are included on the new referral form.
3. Waterloo Wellington Diabetes Central Intake has expanded to the SWLHIN. Referrals for diabetes education are being received from, triaged and processed through our current office for South Western Ontario as well.
4. Coming Soon- Central Intake for referral to Medical Specialists.

The Waterloo Wellington Diabetes Referral form is currently uploaded into 248 Practice Solution Software (PSS) EMRs in Waterloo Wellington. If you require an electronic copy for your PSS EMR, please contact us. The referral form, along with many helpful resources is available on our website at [www.waterloowellingtondiabetes.ca](http://www.waterloowellingtondiabetes.ca).

If you have any questions or comments, please contact Kelly McCammon RN CDE, Patient Navigator for Diabetes Central Intake, at 519-947-1000 ext. 283 or [kellym@langs.org](mailto:kellym@langs.org).

Thank you for your continued support to improve diabetes care for people of Waterloo Wellington region.

Sincerely,

Waterloo Wellington Diabetes Central Intake