

INFOBulletin

WaterlooWellington
D I A B E T E S

To: Referral Sources

Published By: Waterloo Wellington Diabetes Central Intake

Date Issued: November 2014

Re: Updates from Central Intake

The Central Intake process for diabetes referrals in the Waterloo Wellington region has been very successful to date. In recognition of November being Diabetes Awareness Month, here are a few updates:

1. **Central Intake has processed over 13,000 referrals to diabetes education programs and more than 1,000 referrals to specialists including Endocrinologists, Ophthalmologists and Nephrologists/HTN Clinics.** This includes forwarding many referrals outside of our region and province as well.
2. Waterloo Wellington Diabetes will be presenting Central Intake at the Health Quality Transformation 2014 conference in Toronto on November 20th.
3. Central Intake is now able to send referrals requesting foot care treatment to chiropodists/podiatrists in our region. Patients will be contacted by the chiropodist/podiatrist's office and informed of their services and fees.
4. Central Intake has identified four pharmacists in Cambridge, Kitchener, Waterloo and Wellesley who are certified diabetes educators and have met the Standards for Diabetes Education in Canada. Central Intake is currently triaging some referrals to these pharmacists. Triage referrals to these pharmacists increases access to care by offering after hours and weekend appointments, utilizing the expertise of the pharmacist as part of the diabetes education team.
5. The Waterloo Wellington Diabetes Referral form is currently uploaded into 185 Practice Solution Software (PSS) EMRs in Waterloo Wellington. If you require an electronic copy for your PSS EMR, please contact us. The referral form, along with many helpful resources is available on our website at www.waterloowellingtondiabetes.ca.

If you have any questions or comments, please contact Kelly McCammon RN CDE, Patient Navigator for Central Intake, at 519-653-1470 ext. 283 or kellym@langs.org.

Thank you for your continued support to improve diabetes care for people of Waterloo Wellington region.

Sincerely,

Waterloo Wellington Diabetes Central Intake